

A-1 HEATING & COOLING, INC.

SERVICE AGREEMENT

16909 Hwy. 902
Bear Creek, NC 27207
(919) 837-5467 or (336) 697-2804

Customer Name _____

Street Address _____ City _____ State _____ Zip _____

Home Telephone () _____ Work Telephone () _____

1. This agreement goes into effect the day it is prepaid, and expires _____. It shall be automatically renewable, unless canceled by either party and subject to price revision on renewal.
2. All equipment listed unless otherwise under warranty, will be covered by this agreement.
3. Any defects in the equipment will be repaired at the owner's expense during the first inspection on the heating and/or air conditioning equipment before this agreement will become effective.
4. A1 Heating and Cooling will perform one maintenance inspection heating and one on cooling per year. The first maintenance inspection was completed _____ and the other maintenance inspection will be scheduled approximately six (6) months from this date. During these inspections, we will clean and lubricate the equipment. This agreement does not include filter changes, except during inspections.
5. A1 Heating and Cooling agrees to provide labor to keep the equipment operational up to the limit of calls allowed. The customer agrees to pay for all parts with a 10% discount on all parts. This agreement provides _____ repair calls. Any additional calls must be paid for at our normal rates.
6. The following items are **NOT** covered under this contract: (1) Replacement/repair of duct work & insulation. (2) Drains beyond the equipment. (3) Power wiring. (4) Damages caused by vandalism, acts of God, or improper operation of equipment (5) Balancing of air system, (6) labor to replace equipment, nor does it include cost for cleaning Humidifiers of Electronic air cleaners.
7. **REGULAR SERVICE HOURS** are from 8:00 A.M. to 5:00 P.M., Monday through Friday. Repairs will be scheduled during these hours unless mutually agreed by A1 Heating and Cooling and the signer of this contract.
8. **EMERGENCY SERVICE HOURS** are from 5:01 P.M. to 12:00 P.M. daily, and 8:00 A.M. to 5:00 P.M. Saturday, Sunday and Holidays. No Heat and No Cooling calls will be given consideration beyond regular emergency service hours. In cases of extreme hardship, emergency calls can be requested during **NON-SERVICE HOURS**. Non emergency calls requested by the customer, and worked by A1 Heating and Cooling during emergency hours, will carry a \$10.00 per hour labor charge plus any materials used. All service charges are due on completion of each call.
9. A1 Heating and Cooling will not be responsible for defects in system design, system performance or part availability.
10. Inspections will be done by appointments and a copy of the service report will be furnished to the owner after each inspection.
11. This proposal will become an agreement if accepted by the Purchaser and signed by an authorized representative of A1 Heating and Cooling. It is understood that this proposal sets forth the entire agreement.

System 1

Air Conditioning:

Heating:

Make _____

Model _____

Serial No. _____

Filter Size _____

System 2

Make _____

Model _____

Serial No. _____

Filter Size _____

I have read and agree to all the terms and conditions of this contract. I accept this contract and request that my equipment be covered. Enclosed _____

Customer Signature

Date

A1 Heating & Cooling Representative

Date